



ACCESSIBILITY AT AMILLA

Our commitment is to curate personalised stays, remove physical barriers, provide a diverse range of activities and an accessible island experience for all guests.

ARRIVING TO AMILLA

Upon arrival at Velana International Airport our team are there to assist you. If you are taking a seaplane you will experience our private lounge, which is accessible by a lift. When your flight is ready for boarding, our team will escort you to the departure gate where the seaplane crew will assist you to board with an evacuation chair or sling.



ON THE ISLAND

It is possible to get around the island in a wheelchair however some of the sand is soft but we can assist with buggies and we also have a tricycle with a large seat on the back, which is a great option for families with a child who needs special assistance.



RESTAURANTS

Our restaurants are on ground level, accessible by ramps. We have two bars on the island; with the main bar accessible by ramp.

Amilla's dining menus are created to cater to dietary needs and lifestyle choices. If you have allergies or swallowing difficulties, we can help tailor a menu for you so you can enjoy your dining experiences to the fullest. If you struggle with dexterity, we have adaptive cutlery in every outlet for you to use. Menus in all restaurants include Vegan, Vegetarian, Keto, Paleo, Gluten Free and Dairy Free.



GUEST WASHROOMS

Our restaurant area guest washrooms are accessible by a playful "fish ramp" and we are currently building a second block which will feature a "whale shark" ramp. Adding to our desire to integrate accessibility into something special.



VILLAS

We have modified both over water and beach pool villa types to accommodate accessibility particularly for wheelchair users. Our villas are open plan and spacious, with single level throughout and installed ramps where needed. Our beds are above 60cm in height and we have a transfer board to assist if required.



BATHROOMS

Our washbasins in these villas have enough space underneath for a wheelchair, the taps have been moved to the side for easy reach, and the mirrors are lowered allowing allowing grooming at the vanity area.

SHOWER

Our showers have a hand held option, as well as a table to allow easy reach for toiletries. We can provide a shower chair, and hand rails are installed to assist with transfers.

TOILET

We have safety rails attached to the toilet to allow for easy movement, and a commode available on request.



WATER ACCESS

We have a beach wheelchair to assist with moving on loose sand. For access to the water, we have a floating wheelchair. We also have a portable pool hoist which can be used in the main pool and in the Reef Pool Water Villa. The Two Bedroom Beach Pool Villa's pool is at a small height, so alternative access through a sling can be arranged.



EXCURSIONS

If you would like to join a snorkelling excursion, access to the water from our boats is safe and smooth using our pool hoist from the back of the boat. Life jackets and a life ring can be arranged to ensure your safety, with a personal guide to assist you on request. Access on and off boats is achieved with a ramp straight to the boat from our Marina. Excursions such as dolphin discovery and fishing do not require access to water.



DIVING

Dive Butler International has experience teaching wheelchair users how to dive. The dive centre itself is accessible, and a chat with our instructors can be arranged even before arrival.



HIDDEN DISABILITIES

If you or a family member have a hidden disability we will do our best to make your experience with us as delightful as possible. Our team have undergone diversity and inclusion training to ensure we treat guests with respect, fostering an inclusive and welcoming atmosphere for all. We are progressively learning how to genuinely cater to a diverse range of needs and abilities.

AUTISM

If you have autism we can accommodate sensitivities you may have to sound, light or touch and will gladly make changes throughout your stay for unforeseen triggers. It is easy to create quiet, low lit spaces to ensure everyone is comfortable.

HEARING IMPAIRMENT

We have a portable hearing loop to assist you with communication. During emergencies such as fire alarms, we have flashing lights to alert you, or we can organize a member of our security team to enter your villa with your consent.

DYSPHAGIA

We understand that many different conditions can make swallowing difficult and stressful, we can tailor a menu to suit your taste buds and your body, to make the most out of your dining experiences.

VISUAL IMPAIRMENT

We are implementing digital menus for clear bright displays and to be able to enlarge texts.

Some of the accessibility support equipment we have are included below however if something is not listed and you need it we will do our best to arrange for you to ensure you have a stress free time travelling to and staying at Amilla.

- Beach wheel chair
- Floating wheelchair
- Tricycle with seat
- Transfer board
- Walker
- Wheelchair
- Commode
- Portable toilet safety rail
- Pool lift
- Shower seat
- Portable hearing loop
- Adaptive cutlery
- Sling
- Evac chair

